

ENERFLEX

Re: Synovia's Services

To: Whom it may concern

Enerflex recently engaged Synovia to assist in developing a strategy to enhance IT performance corporate wide.

What impressed me most was the robust root cause and barrier analysis techniques that are a part of Synovia's methodology. Through them we were able to work with Synovia to identify very clearly how specific functional areas of our department mapped to broad challenges that we were experiencing across the Enerflex organization. Further, these methodologies enabled us to predict where our IT challenges would grow based on our corporate business plan and prepare for them proactively. All of this was bundled into a financial and risk management framework that allowed us to develop an effective, executable path to higher performance.

The quality of the results were exceptionally high with very efficient use of consulting time to produce them.

Best Regards,



Richard Pereira
Director, Information Technology
Enerflex Systems Ltd.